

Genworth MI Canada Inc. Investor Day

December 9, 2009



Genworth MI Canada Inc. Investor Day

Samantha Cheung Vice-President, Investor Relations

December 9, 2009

Agenda

Genworth MI Canada Inc. Investor Day

Brian Hurley, Chairman and Chief Executive Officer

Peter Vukanovich, President and Chief Operating Officer

Stuart Levings, Chief Risk Officer

Debbie McPherson, Senior Vice President, Sales and Marketing

Break 10:30 – 10:45

Sue Noonan, Vice President, Operations

Rob Kirby, Vice President, Loss Mitigation

Phil Mayers, Chief Financial Officer

Question and Answer Session

Wrap up and Lunch Noon

Forward-Looking Statements

This presentation contains forward-looking statements that relate to the Company's current expectations and views of future events. These forward-looking statements may be identified by words or phrases such as "may", "will", "expect", "anticipate", "aim", "estimate", "intend", "plan", "seek", "believe", "potential", "continue", "is/are likely to" or the negative of these terms, or other similar expressions intended to identify forwardlooking statements. Management has based these forward-looking statements on its current expectations and projections about future events and financial trends that it believes may affect the Company's financial condition, results of operations, business strategy and financial needs. Forward-looking statements involve a variety of known and unknown risks, uncertainties and other factors, including those discussed in the risk factors section of the Company's Supplemented PREP Prospectus dated June 29, 2009, which may cause the Company's actual results, performance or achievements to be materially different from any future results, performances or achievements expressed or implied by the forward-looking statements. The forward-looking statements made in this presentation relate only to events or information as of the current date. Except as required by law, the Company undertakes no obligation to update or revise publicly any forward-looking statements, whether as a result of new information, future event or otherwise, after the date on which the statements are made or to reflect the occurrence of unanticipated events.

Non-GAAP Measures

To supplement its financial statements, the Company uses select non-GAAP financial measures. Non-GAAP measures used by the Company to analyze performance include underwriting ratios such as loss ratio, expense ratio and combined ratio as well as other performance measures such as operating income and return on operating income. The Company believes that these non-GAAP financial measures provide meaningful supplemental information regarding its performance and may be useful to investors because they allow for greater transparency with respect to key metrics used by management in its financial and operational decision making. Non-GAAP measures do not have standardized meanings and are unlikely to be comparable to any similar measures presented by other companies. These measures are defined in the Company's glossary which is posted on the Company's website at <u>www.investor.genworthmicanada.ca</u> which can be accessed by clicking on "Glossary of Terms" link in the "Investor Resources" subsection on the left navigation bar.



Genworth MI Canada Inc. Investor Day

Brian Hurley
Chairman and Chief Executive Officer

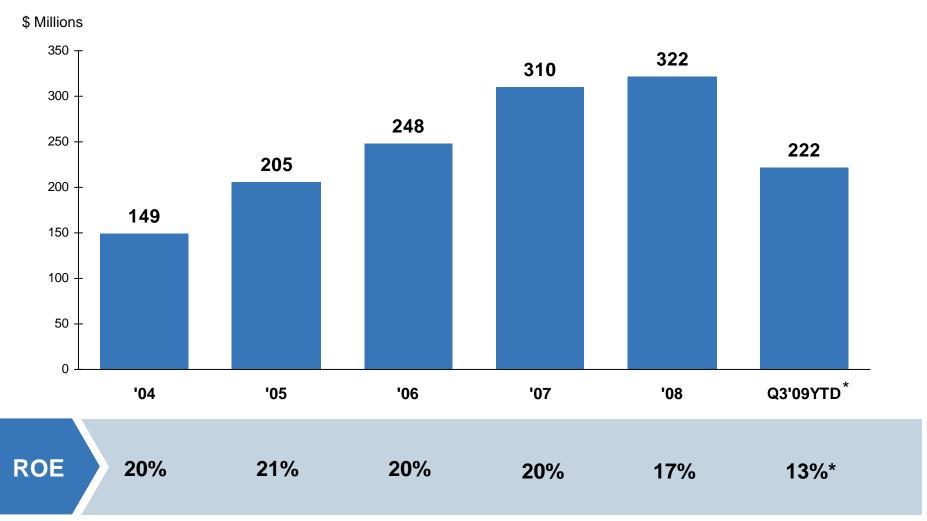
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Leading Private Canadian MI Platform

- **✓** Highly Attractive Mortgage Market
- ✓ Long Standing Relationships with the Largest Lenders
- ✓ Diversified by Lender, Geography and Year
- ✓ High Quality Investment Portfolio
- Experienced Leadership Team
- Well Positioned to Deliver Strong Returns

Track Record of Profitability

Strong Financial Performance



^{*} Including impact of changes to the premiums recognition curve, underwriting profits and Operating ROE would have been \$286 million and 17%, respectively

YTD 2009 Progress

Accomplishments

- Excellent Performance During Economic Downturn
- Managed Risk & Mitigated Losses
- Completed Initial Public Offering
 - Approximately \$3B Market
 Capitalization



Approach

- Differentiate on Service & Technology
- Focus on Expanding Market Share

- Expand Loan Modifications
- Optimize Capital Structure

Canada Market Dynamics

Market

Consumer Confidence Improving
Housing Affordability Returning
Mortgage Market Rebounding

Lenders

Large Banks Well Capitalized
Financial Flexibility a Plus
Regionals / Mortgage Banks Need Funding

Regulators

Strong Canadian Regulatory Framework Recognized as "Best Global Model"

Competitive Strengths

Solid Lender Relationships

Risk Management



Best In Class Service & Technology

Collaborative Culture

Financial Strength

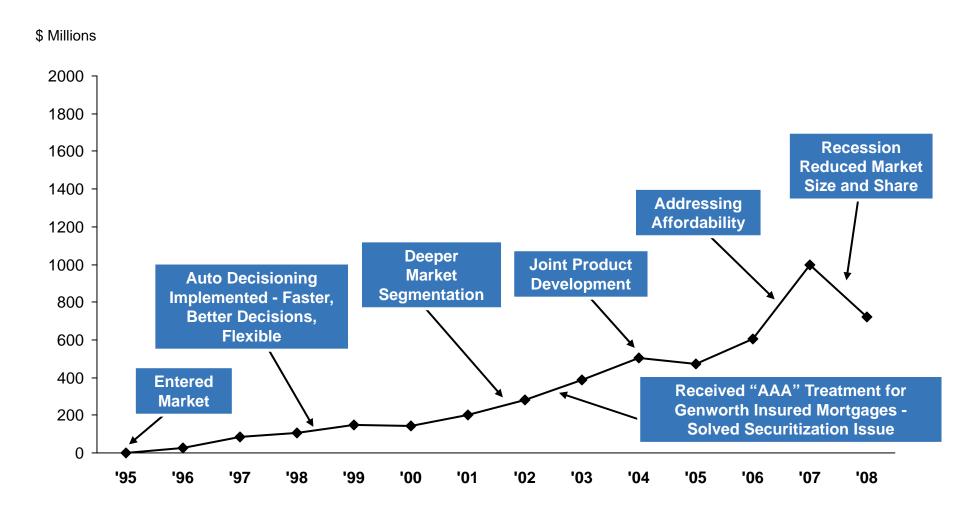
Business Strategy

- 1 Leverage Value Chain Penetration
- Growth in Premiums Written
- Mitigate Losses on Claims & Manage Risks
- Enhance Portfolio Yield
 - Optimize Capital Structure

Deliver Attractive ROE Through All Economic Cycles

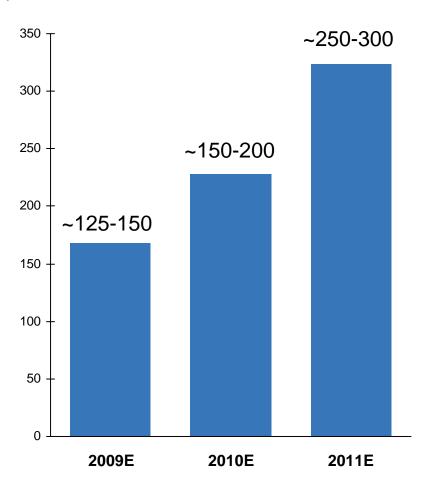
Growth Strategy Execution

Consistent Net Premiums Written Growth



Capital Flexibility





- Building Significant Excess Capital
- Evaluating Financial Leverage
 - Assuming a 10% Debt to Capital Results in \$250MM of Add'l Flexibility
 - Current Dividend ~\$25MM/Quarter
- Evaluating Options to Redeploy Excess Capital... Examples:
 - Accelerated Core Growth
 - Strategic Acquisition
 - Special Dividends
 - Share Repurchase
- Capital Efficiency Drives ROE Progression

Our Strategy is Delivering Results

- √ 12 Consecutive Years of Profitable Growth
- **✓** Positive Earnings in Challenging Economic Environment

Third Quarter 2009 Results

Net Operating Income

\$75 Million

✓ Operating EPS

\$0.63

√ ROE

12%

Sharp Focus on Key Business Targets that Drive Shareholder Value

- Return to Mid-teen ROEs
- Deliver 5 10% Income Growth
- Efficient Capital Utilization

Key Questions

What is our view on the housing market?

Where do we see losses going?

Why does customer service matter?

What is our view on our capital position?

How are we going to grow?

What are our income growth opportunities?



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Peter Vukanovich
President and Chief Operating Officer

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Competitive Strengths

Solid Lender Relationships

National Breadth and Scale

Risk Management

Deep Understanding of Markets



Best In Class Service & Technology

Difficult to Replicate

Collaborative Culture

Customer Centric

Financial Strength

What is Our Culture – Why does it Matter?

Performance Ingenuity



Clarity

Organizational Structure



Key Stakeholders

We are the Innovator and Growth Partner Lenders MI is the Most Affordable Way to Own a Home Homebuyers **Need Innovation and Consumer Education** Influencers **Trusted Housing Policy Adviser** Government

Government Relations

Why GR is Important

- Competition Benefits Consumers and Lenders
- Private MI Promotes Safety and Soundness of the Financial System

Who We Talk to

- Federal Department of Finance
- OSFI
- Provincial Insurance Regulators

How the Guarantee Works

- Strict Eligibility Requirements
- We Pay a Fee and Hold a Fund
- Guarantee only Relevant if we Become Insolvent
- 10% Deductible to the Lender

Why Lenders Care

- Capital Basel Accord
- Credit Enhancement for the Sale of Mortgage Pools to Investors

How We Deliver Competitive Advantage

Risk Management Stuart Levings

- How do We Manage Risk?
- How is Book Performing in the Current Economic Environment?

Sales and Marketing Debbie McPherson

- How are We Positioned for Growth?
- What Differentiates Us from the Competition?

Operations and Underwriting Sue Noonan

- How does Our Service Differentiate Us?
- What are the Drivers of Service Excellence?

Loss MitigationRob Kirby

- How do We Mitigate Losses?
- How does Genworth Collaborate with Lenders?

Investments and Capital Management Phil Mayers

- Where are Our Income Growth Opportunities?
- How do We Manage Our Capital Position?



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Stuart Levings
Chief Risk Officer

December 9, 2009

Risk Management – Our Foundation

Enterprise Risk Management

Portfolio Analytics

Quality Assurance

Underwriting Guidelines

Loss Mitigation

Loan-by-Loan Underwriting

Investment Policy & Regulatory Compliance

Risk Management – Decision Framework

Risk Framework Focus Areas Job Losses **Evaluate Key Economic Factors** Unemployment Rate Housing Market Trends - Loan to Value Limits **Set Credit Policy & Risk Limits** Credit Quality - Concentration Limits New Business Distribution **Monitor Portfolio** - Performance Heat Maps Rigorous Processes and Tools - Portfolio Modeling & Analysis

Economic Trends – Impact on Us

Job Losses

Frequency of Default

- Loss of Income
- Bankruptcy

House Prices

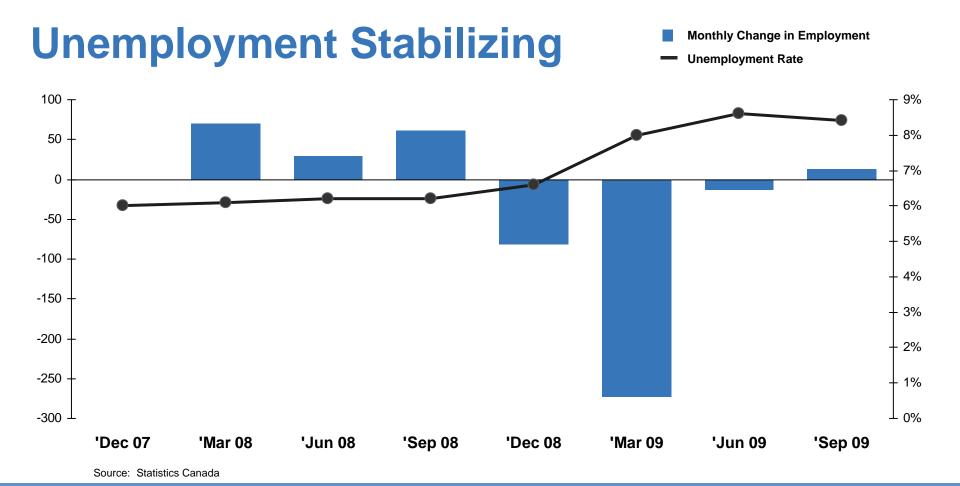
Severity of Default

- Drop in Value Erodes Equity in Home
- Slower Market ... Interest Expense

Interest Rates

Marginal Impact - Frequency & Severity

- Majority Fixed Rate Mortgages
- Loans Underwritten with Rate Buffer



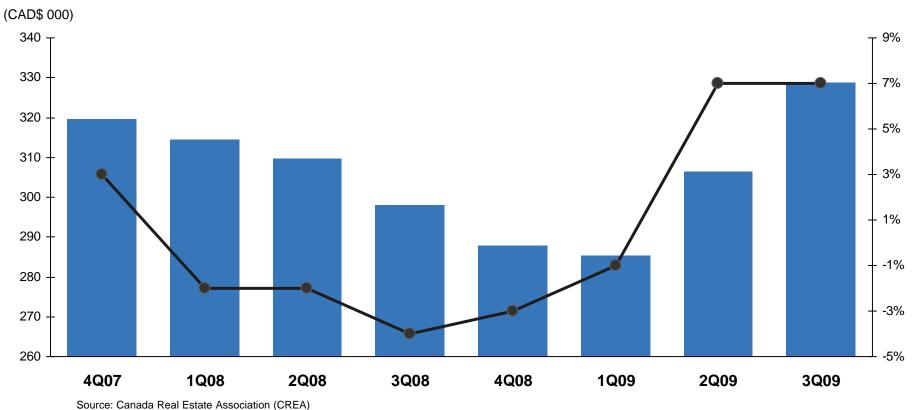
Unemployment Accelerated in Late '08/Early '09

Pace of Job Losses Slowing

Expect Unemployment to Peak in Early 2010

Home Prices Recovering

- Average Home Price
- Sequential Home Price Appreciation



Canada Experienced Price Declines in 2008

Most Regions Rebounded Nicely Through 2009

Portfolio Diversification & Performance

Diversification

Diversification Buffers Economic Impact

- Geographic & Vintage
- Loan to Value & Credit Score

Vintage Performance

Benefit from Effect of Multiple Books

- Economic Cycles Impact Performance
- Stronger Books Dilute Stressed Books

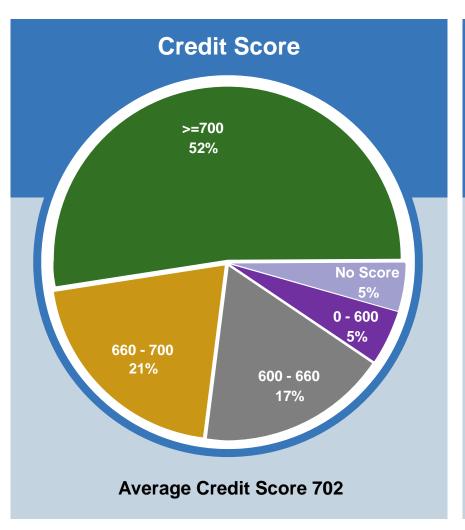
Priced for Long Term

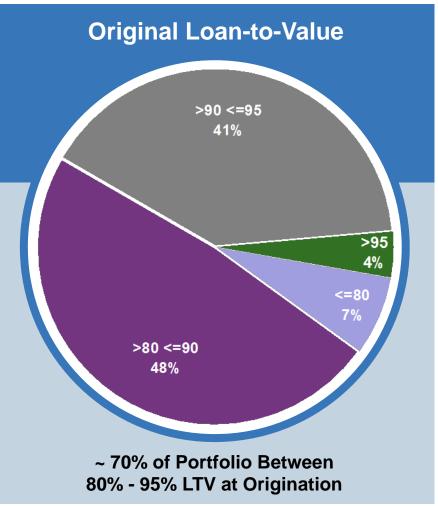
Pricing Assumptions Cover Full Cycle

- Based on 25+ Years Experience
- Capturing Varying Economic Cycles

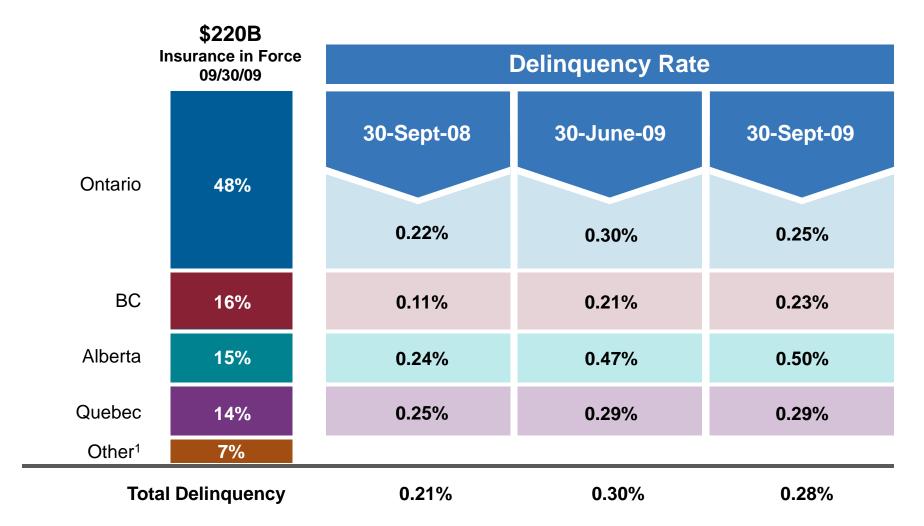
High Quality, Prime Portfolio

High LTV Insurance In-Force Segmentation 09/30/09





Delinquencies are Stabilizing



Notes: (1) Other includes Nova Scotia (0.29%), Saskatchewan (0.12%), Manitoba (0.09%), New Brunswick (0.25%), and all other (0.13%).

Fundamentals of Underwriting

Credit Profile

- Credit Score
- Credit Age
- Payment History

Sound Risk

Judgment

Debt Service

- Income Level
- Interest Rate
- Amortization

Property

- Property Location
- Property Value
- Sales History

Product

- Loan to Value
- Self Employed
- Salaried

Risk Management – Tools & Technology

Scoring Model

Highly Predictive Loan Score

- Based on 10 Yrs Canadian Data
- Drives Auto-Decisioning Engine

Property Tools

Leading Edge Property Technology

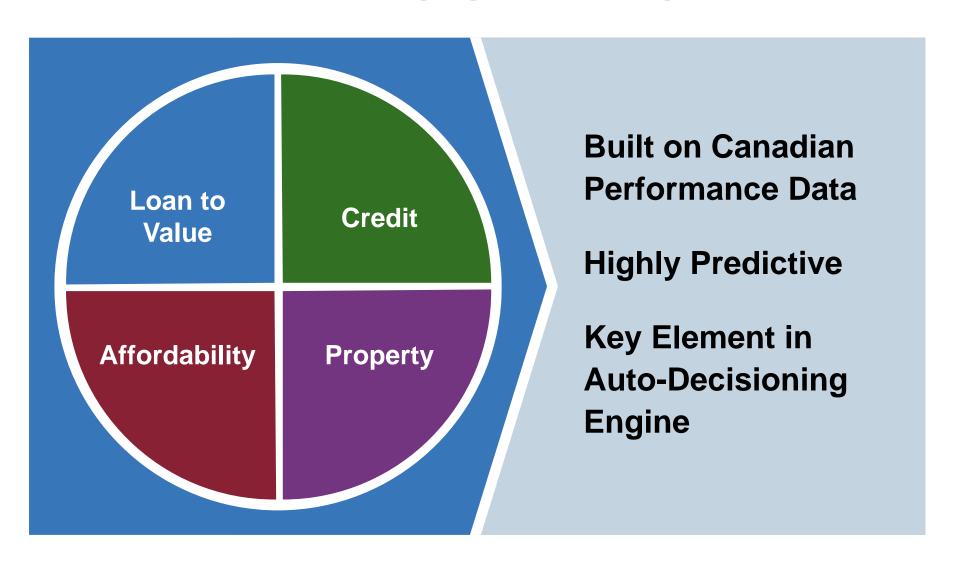
- Automated Property Valuations
- Best in Class Appraisal Process
- Geospatial "Heat Mapping" Tools

Modeling & Analytics

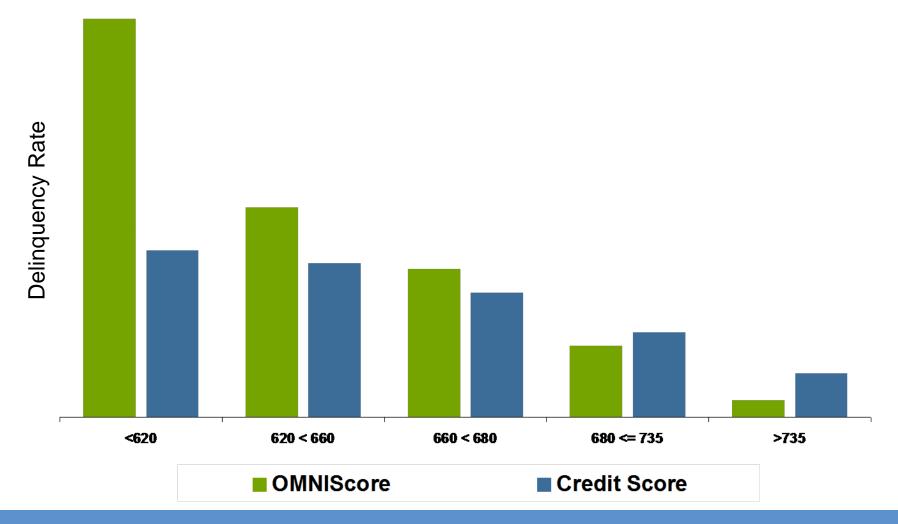
Advanced Loss Forecasting Models

- Driver Based Forecasting
- Base and Stress Case Scenarios

Elements of a Mortgage Scoring Model

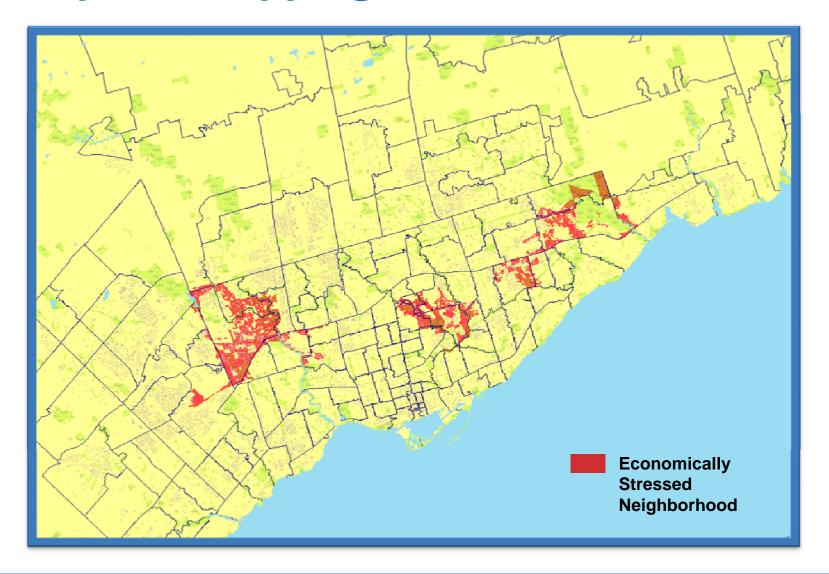


Highly Predictive Underwriting Tool



OMNIScore Achieves Tighter Delinquency Groupings

Geospatial Mapping – Risk Concentration



Navigating Economic Change

In Summary

- Focus on Macro Economic Trends
- Dynamic Response in Risk Policies

Investment in Leading Edge Technology

Maintaining Key Risk Goals



Prudent Risk Management ... Enhanced Lender Experience



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Debbie McPhersonSenior Vice President,
Sales and Marketing

December 9, 2009



Sales Execution

1

Value Added Relationship

2

Service Excellence

3

Loss Mitigation

Growth Objectives

Top-line Growth

Customize Value Propositions by Lender

Leverage Service Experience

Positions Genworth as Strategic Growth Partner

Today's Topics

- Lender Segmentation
- Comprehensive Sales Structure
- Customized Training
- Influencer Strategies
- Consumer Segmentation
- Customer Satisfaction Metrics

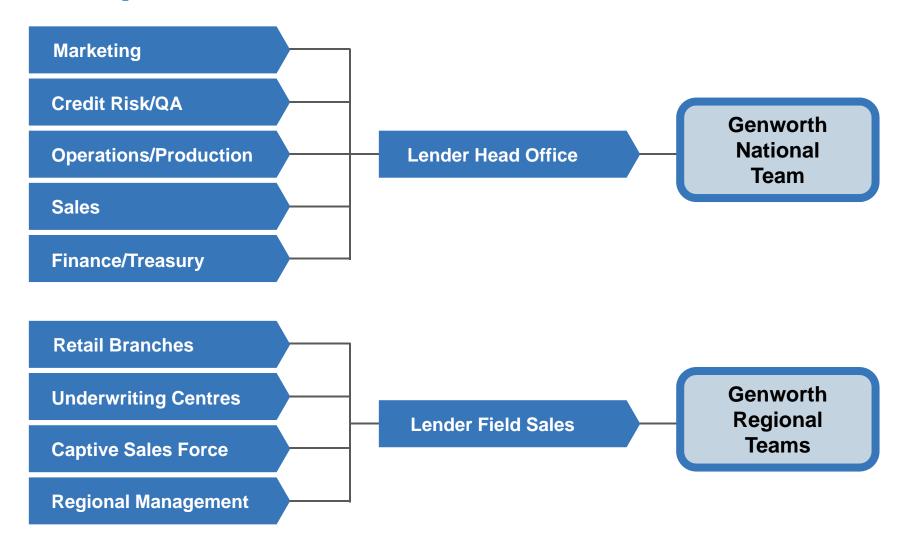


Focus on Customer Needs

Tailored Strategy for Each Customer Segment

Lender Segmentation		Priorities
Nationals Field Decisioning	3 Key Originators	Service Training Product Innovation
Nationals Central Decisioning	3 Key Originators	Holistic Service Level Agreements
Regional / Other	>150 Originators	Service Training Products
Mortgage Bankers	8 Key Originators	Training Funding Sources Service

Comprehensive Sales Structure



Deeper Lender Partnerships

Focused Segment Strategy

- Dedicated Business Development Leader
- Lender Specific Underwriting Teams
- Joint Marketing
- Joint Product Development
- Customized Training
- Tailored Sales Approach



Customer Centric Sales and Service

Sales Drivers



Help Grow Their Business

- Accessible Staff
- Frequent Policy Updates
- Flexibility
- Training
- Knowledgeable

How We Deliver



- High Touch Model
- Metric Driven SalesCulture
- Adapt Service Model
- Customized TrainingModules

Trusted Business Partner Drives Top Line Growth

Thought Leadership & Training . . . Key to Growth









YTD 2009 – Conducted 15,000+ Hours of Training

Genworth Development Centre



Influencer Strategy

Understand Broker Needs

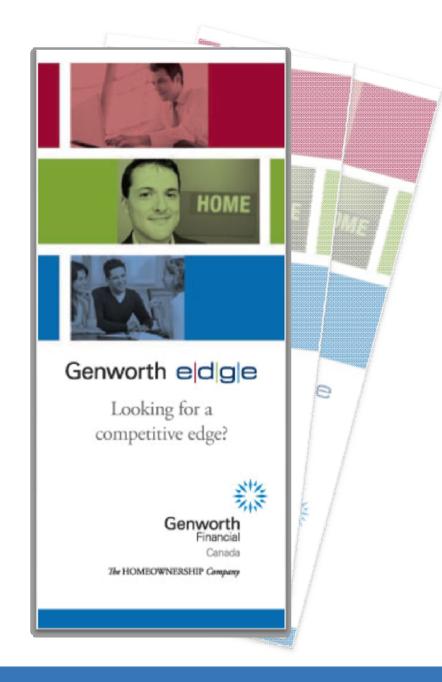
Regional Advisory Board Sessions

Increase Face-to-Face Time

- Industry Associations
- Sales Calls
- Training

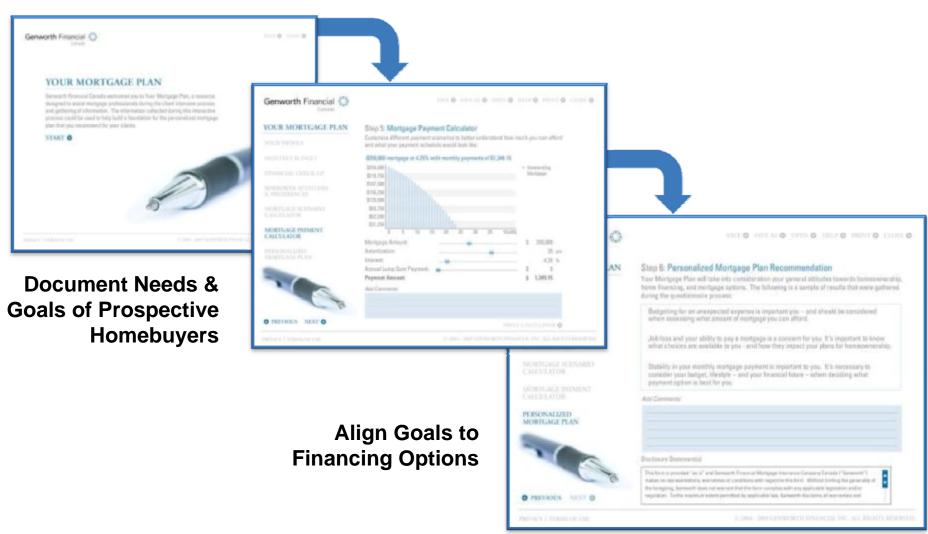
Help to Grow Their Business

- Genworth Business Building Tips
- Genworth EDGE Newsletter
- "Your Mortgage Plan"



Mortgage Planning Guide

www.YourMortgagePlan.ca



Consumer Segmentation

www.homeownership.ca



Welcome to Genworth Financial Canada - Homeownership Site

Buying your first home is an important and exciting decision. For the first-time, you'll have a place to call your very own. And with preparation and the right resources you can buy a home that best suits your personal and financial lifestyle. Looking for flexibility? There are many mortgage options available to you today that weren't an years ago. Products that allow you to put less money down so that you can get into homeownership sconer and still maintain the lifestyle you've become accustomed too. Still weighing all your options? The tips, tools and information on this alte will help point you in the right direction and get you into homeownership on your terms.

New to the Homeownership site? To get the most out of your visit, take a minute and fill out this short survey. It will determine which information will be most helpful to you.

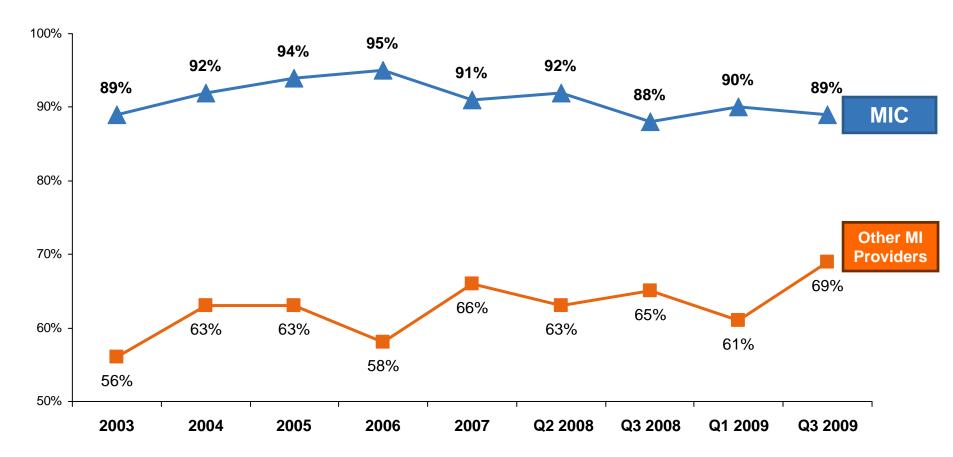
TOOLS &

- · Expert Advice
- · Glossary of Terms
- * Useful Links
- Rent vs. Buy Calculator
- What can Lafford Calculator
- · Feedback
- · About Us



Overall Quality of Service

% Rating Excellent or Very Good



Q3 – 2009 Lender Satisfaction Report

Annual Sample: n = 1100

Our Differentiation

In Summary

- Fully Integrated Team Approach
- Customized Lender Value Propositions
- Understand Consumer & Influencer Needs
- Product Innovation



Genworth Differentiation Will Drive Top Line Growth

The Homeownership Company



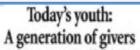






















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Break

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Sue Noonan
Vice President,
Operations

December 9, 2009

Service Excellence

1

Value Added Relationship

2

Service Excellence

3

Loss Mitigation

Objectives

Deliver Outstanding Customer Experience
Utilize Technology to Drive Speed and Efficiency
Deepen Relationships

Positions Genworth as a Growth Partner

Customer Centre of Everything We Do

Key Drivers of Service Excellence

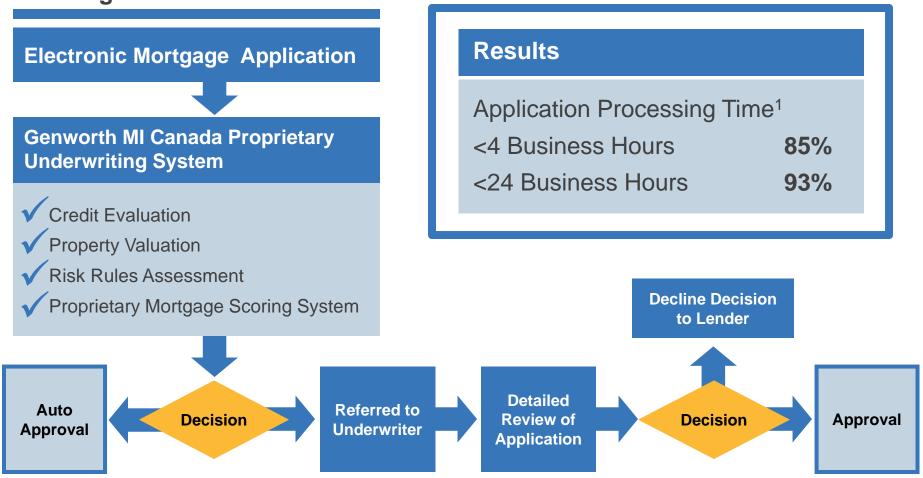
Turnaround Time Fast, Consistent Decisions Flexible Alternative Solutions Offered Knowledgeable **Products, Properties & Process Expertise Lender Specific Underwriting Teams** Consistent Accessible **Prompt Responses and First Call Resolution**

Identified and Measured on Quarterly Customer Surveys of Genworth Financial Canada and Competition

Customer Feedback is Constantly Monitored and Actioned

Auto Approval Reduces Turnaround Time

High Level Process:



Notes: (1) Represents high loan-to-value applications processing time as at end of September 30, 2009.

Comprehensive Underwriting Process

Collateral Risk

Automated Valuation Model & Appraisals

Capital

Down Payment & Net Worth

Credit Risk

Ability to Pay ... Full Review of Borrowers Credit History & Score

Capacity

Debt Serviceability ... Debt to Income Ratio

Character

Proprietary Scoring Model ... 2.5x More Predictive than Credit Scores



Drivers of Service Quality



88% Lender Satisfaction with Underwriting Service

Summary – Operations Impact

"I called and spoke with Cathy from your underwriting team and she was absolutely fantastic! Overall, I had a 10 out of 10 experience and just wanted to share it with all of you!"

"I must say that I am very impressed with the service from Genworth. My deal required an appraisal on the property. Genworth was able to assess the application and provide me with all the information I needed to better serve my client. The speed and quality of service definitely makes my job easier."

"Karen was absolutely amazing and very helpful. Karen kept in contact with the me so I was aware of status of the application. I have never had service like this before. This was first application [to Genworth] but will definitely not be the last."

"I received very quick service by Underwriters Linda and Dwayne on my application. It was a complicated deal and Linda did a good job understanding the situation. She escalated to a Senior person and Dwayne found a way to put it together. Thank you"

- Best in Class Technology
- Customized Processes
- Customer
 Focused Teams
- Strong Lender Relationships
- Real Time
 Monitoring of
 Metrics

Great Service Delivered Through Operational Excellence



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Rob Kirby
Vice President,
Loss Mitigation

December 9, 2009

Loss Mitigation

1

Value Added Relationship

2

Service Excellence 3

Loss Mitigation

Objectives

Reduce Losses on Claims

Keep Borrowers in Homes

Ensure Policy Compliance

"Win" for All Parties

Mortgage Delinquency Cycle

Assessment 1 – 3 Months

Foreclosure and Sale 4 – 15 Months

Recovery
15 + Months

Mortgage Enforcement Process

- Assessment
 - Lender Commences "Soft" Collections to Bring Mortgage Current
- Enforcement
 - Law Firm Engaged for Legal Enforcement
- Sale
 - Property Listed for Sale and Sold
- Recoveries
 - Borrowers & Third Parties

Integration Into the Cycle is Key to Reducing Losses

Anatomy of a Claim

- Genworth Process
 - Triage Approach
 - Reserving
- What is Included in a Claim
 - Shortfall on Sale
 - Interest
 - Costs



HomeOwner Assistance Program Strategy

Assessment

Foreclosure and Sale

Recovery

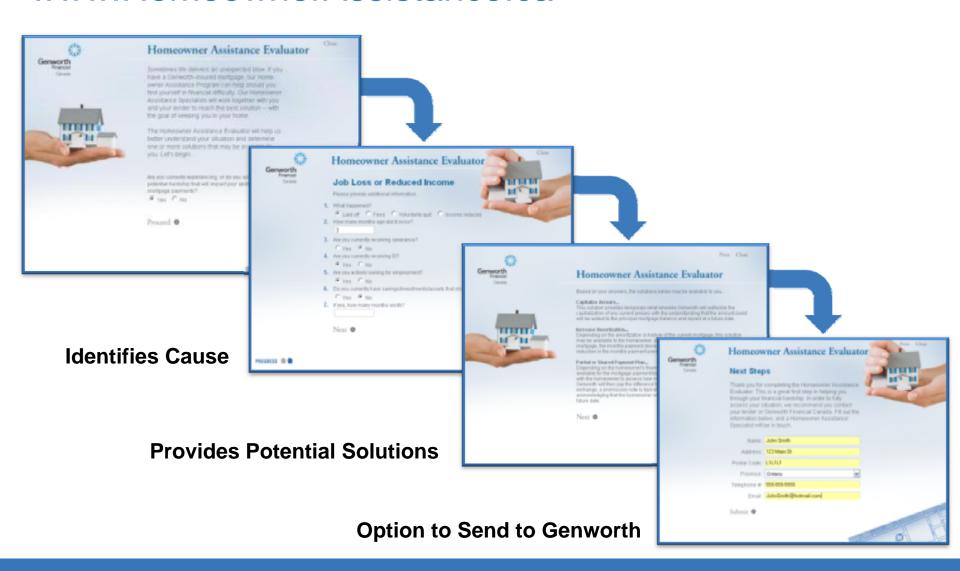
Screen Delinquencies for Workout Opportunities

- Focus on Early Access to the Homeowner
 - Comprehensive Marketing Programs
- Strong Partnerships with All Lenders
 - High Penetration Rates
- Identify Workout Opportunities
 - Disciplined Process
- Execute Workouts
 - Provide Optimal Solutions

Workout Options Tailored to Borrower Situations

Thought Leadership in Loss Mitigation

www.HomeownerAssistance.ca



Asset Management Strategy

Assessment

Foreclosure and Sale

Recovery

Reduce Severity of Loss

- Focus on Accelerating Mortgage Foreclosure
 - Alternative Solutions
- Apply Strong Marketing and Sale Processes
 - Maximizing Values
- Avoid Distress "Discount"
 - Apply Non-traditional Strategies

Quick Access and Maximizing Value Key to Reducing Severity

Recovery Strategy

Assessment

Foreclosure and Sale

Recovery

Multi- Pronged Approach

Borrowers

- Screen Debtors for Recovery Potential
- Customize Recovery Strategy Based on Potential

Third Parties

- Focus on Recoveries from E&O Insurance
- Leverage Specialty National Law Firms

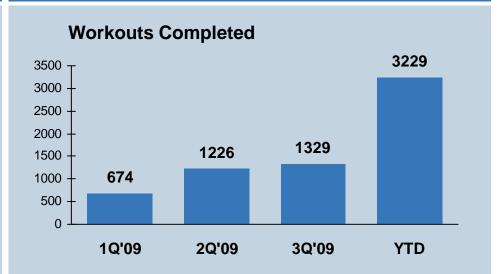
Goal to Recover 20% from Borrowers and Third Parties

Summary – Loss Mitigation Impact

Summary

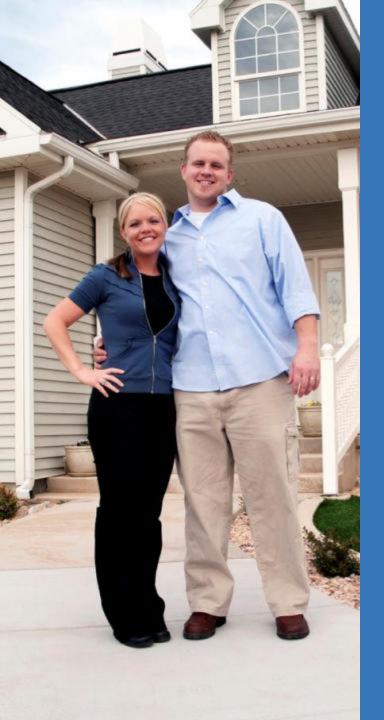
- Dedicated Resources
- Lender Specific Teams
- Strong Lender Partnerships
- Business Differentiator
- Win-Win-Win

Loss Mitigation Results



- Workout Penetration of 45%
- Impact on Loss Ratio of 3 pts YTD

Significant Impact on Loss Ratio



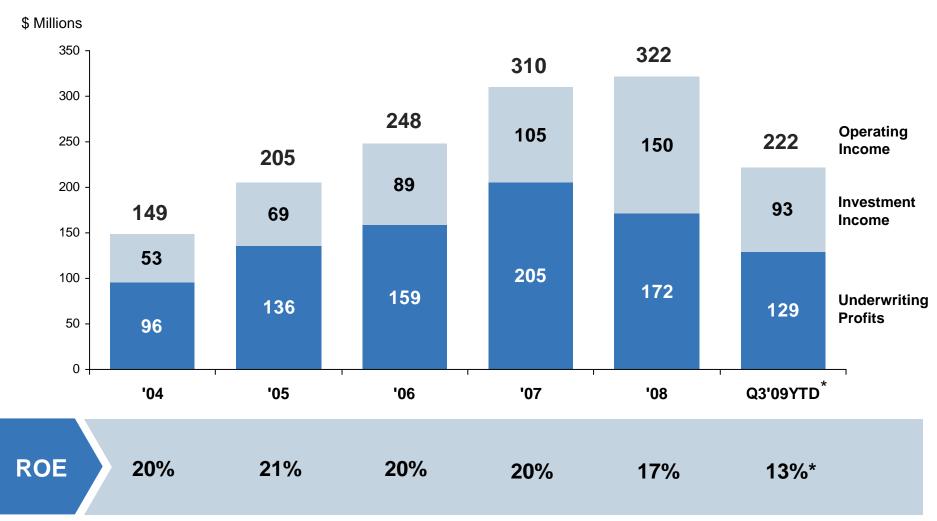
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Phil Mayers
Chief Financial Officer

December 9, 2009

Track Record of Profitability

Strong Financial Performance



^{*} Including impact of changes to the premiums recognition curve, underwriting profits and Operating ROE would have been \$286 million and 17%, respectively

Key Income Drivers

Focused on 3 Key Drivers



Market Share Gains



Loss Improvement



Enhanced Investment Yields

Market Growth Drivers

Growth Drivers Key Indicators - Household Formation **Demographics** - First Time Homebuyer Market - New Immigrants - Home Price Appreciation **Housing Fundamentals** - Consumer Confidence - Housing Sales - Home Price Appreciation **High Loan to Value** - Affordability **Penetration Levels** - Interest Rates

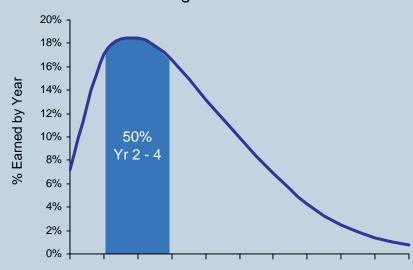
 1% Market Share Increase Generates ~\$15 MM in Premiums Written

Market Share Gains

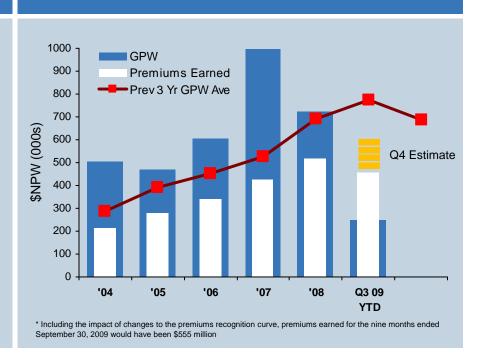
Premiums Earned

Premiums Earned Curve

Single Upfront Premium Earned Into Revenues Based on Loss Emergence Pattern



Premiums Written & Earned



- \$2 Billion of Unearned Premiums Represents Future Revenues
- 90% of Unearned Premiums Will be Earned Over Next 5 Years
- 2010 Premiums Earned Will Benefit From Larger 2007 & 2008 Books

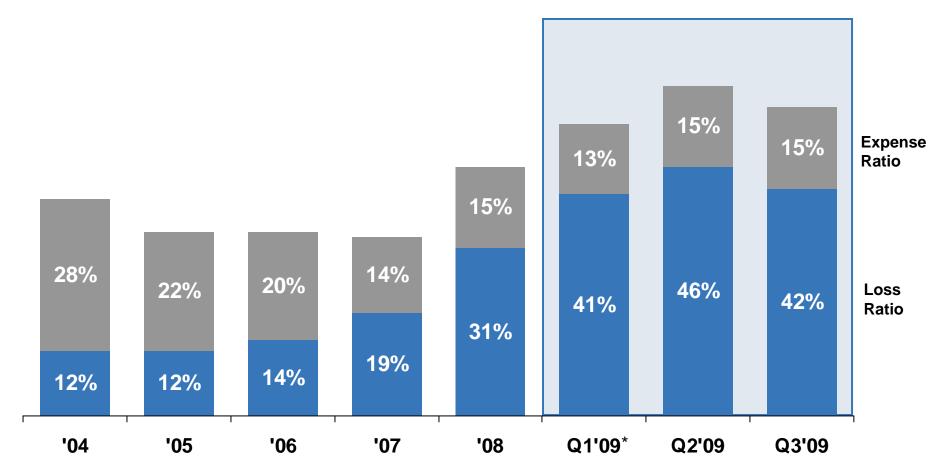
Loss Environment



Losses Are Cyclical ... Trending To Pricing Loss Ratios

Combined Ratio

Loss Ratios Are Cyclical ... Third Quarter Improvement



^{*} Including impact of changes to the premiums recognition curve, loss ratio and expense ratio would have been 24% and 10% respectively

1 Point Loss Ratio Improvement ~ \$4 MM After Tax Impact

Investments

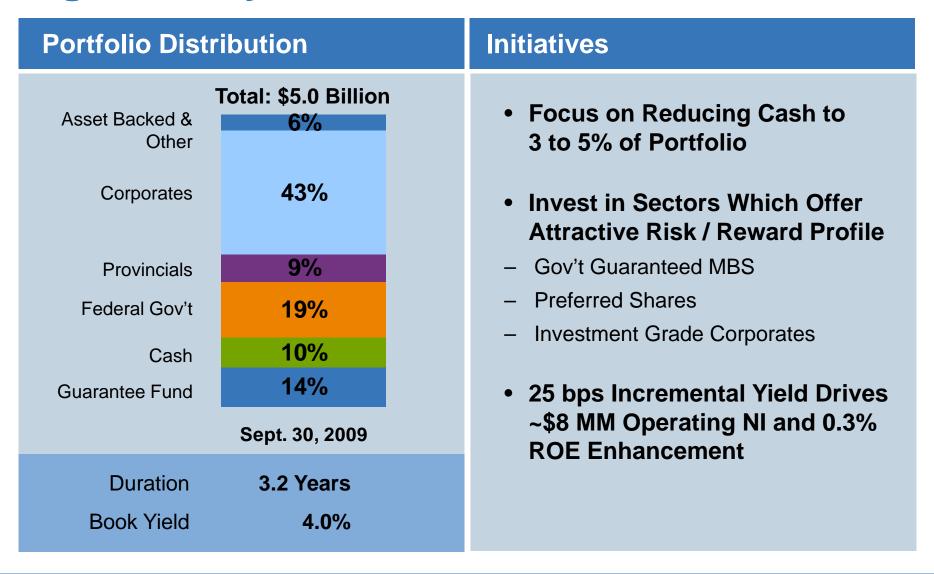
Conservative Investment Management Approach

- Manage for Yield
- Balanced Portfolio
- High Quality Assets

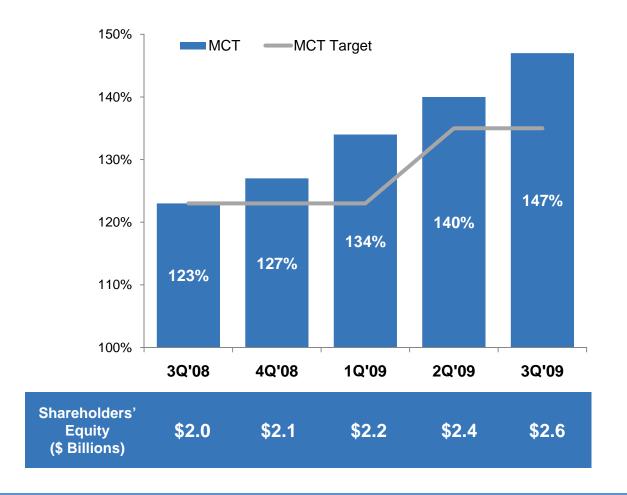
Investment Guidelines

- Fixed Income and Preferred Shares
- Duration 3 to 5 Years
- Minimum 10% Federal Government
- Investment Grade Corporates ... Max of 5% Per Issuer

High Quality Investment Portfolio



Regulatory Minimum Capital Test



Maintain Capital Flexibility

- Fund Growth& Dividends
- Add Leverage as Appropriate
- Maximize
 Shareholder Returns

Positioned for Growth

Financial Targets

Multiple Growth Levers	Long Term Targets
Growing Top Line	ROE Mid-teens*
Investment Yield Enhancement	Loss Ratio 35 - 40%
Improving Loss Ratio	Investment Yield 5% +
Capital Flexibility	Minimum Capital Test 135%

*Unlevered ROEs

Executing Against Strategic Priorities to Achieve Financial Targets



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Question and Answer Session

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Wrap Up

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Summary

- Improving Economic Conditions
- Proactive Risk Management
- Customer Centric Sales & Service
- Solid Capital Structure
- Strong Leadership Team
- Proven Business Execution





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